

Thank you for being our customer!

We're excited to introduce an upgrade to your digital banking experience designed with convenience, security, and flexibility in mind.

Beginning Monday, July 28, you'll have access to an improved platform for online and mobile banking with enhanced tools to help you bank easier anytime, anywhere. Here's what's new:

- **Modern Experience**

A clean, intuitive layout with customizable dashboards and easy-to-understand visuals.

- **Stronger Security**

Biometric login and advanced multi-factor authentication for greater peace of mind.

- **Faster, Smarter Updates**

A more flexible system that allows us to bring you new features and improvements more quickly.

- **Bilingual Support**

Switch between English and Spanish with just a tap.

**In order to bring you these new enhancements,
Online, Mobile and Telephone Banking
will be unavailable July 25 at 5:00 pm – July 28 at 8:00 am.**

**Please check out the enclosed guides for key dates and tips
to help you take full advantage of the new benefits.**

On behalf of our BankTennessee team, we're proud to be your bank and look forward to bringing you better experiences – now and in the future.

Sincerely,



Carrie Bullock
Sr. VP, Director of Retail Banking

Sincerely,



Malea France
Digital Experience Specialist

